#### Q1. Which devices can be used to access the Digital Learning Hub?

#### Are the courses accessible on mobile?

Ans. The platform can be accessed on your desktop, laptop and mobile devices. For more info, visit https://learning.icai.org/committee/faqs/

# Q2. Is it necessary to login to access or purchase any course? Is login mandatory for subscribing the courses?

**Ans.** Yes, it is necessary to login into the Digital learning hub platform for accessing any course on the platform. For more info, visit https://learning.icai.org/committee/faqs/

# Q3. Is there any specific browser to be used for accessing the learning Hub? Which is the recommended browser for accessing the DLH platform?

Ans. Microsoft Edge/Browser IE8 or Above/Firefox/Chrome, Use the updated version of any of the listed browsers. The site is best compatible with Google Chrome and Mozilla Firefox

# Q4. How to login into the Digital Learning Hub/platform? Login procedure for accessing the courses

Ans. Enter your valid SSP credential to access the course content. For more info, visit https://learning.icai.org/committee/faqs/

# Q5. Is there any system configuration required for accessing the assessment? Is there any system settings to be done for attempting the assessment?

Ans. Use Laptop/Desktop to start the assessment

Screen Resolution to be set as 1024 x 720 or above

Browser IE8 or Above/Firefox/Chrome, Use the updated version of any of the listed browsers. The exam application is best compatible with Mozilla Firefox

Video compatible web camera (Applicable only if your assessment requires face authentication)

#### Q6. How to allow camera access in my system?

#### How to turn on the camera device for attempting the assessment?

#### Ans. In Windows

- 1. Select Start > Settings > Privacy > Camera. In Allow access to the camera on this device, select Change and make sure Camera access for this device is turned on.
- 2. Then, allow apps access to your camera. In Camera settings, go to Allow apps to access your camera and make sure it's turned on.
- 3. Once you've allowed camera access to your apps, you can change the settings for each app. In Camera settings, go to Choose which Microsoft apps can access your camera, and turn on apps you want to use with it. For desktop apps, make sure that Allow desktop apps to access your camera is turned on.

#### In Mac

- 1. On your Mac, choose Apple menu
  - > System Preferences, click Security & Privacy, then click Privacy.
- 2. Select Camera.
- 3. Select the tick box next to an app to allow it to access your camera.

Unselect the tick box to turn off access for that app.

If you turn off access for an app, you're asked to turn it on again the next time that app tries to use your camera.

# Q7. How to set the screen resolution as 1024 x 720 or above?

#### How to set the screen resolution?

- Ans. In Windows OS
  - 1. Open Screen Resolution by clicking the Start button, clicking Control Panel, and then, under Appearance and Personalization, clicking Adjust screen resolution.
  - 2. Click the drop-down list next to Resolution, move the slider to the resolution you want, and then click Apply.
  - 3. Click Keep to use the new resolution, or click Revert to go back to the previous resolution.

In Mac

- 1. On your Mac, choose Apple menu > System Preferences, click Displays, then click Display.
- 2. Press and hold the Option key while you click Scaled to see additional resolutions for the second display.
- 3. Select a scaled resolution option for the second display.

#### Q8. How to update my browser?

#### What is the procedure for updating the browser?

- Ans. To update Google Chrome:
  - 1. On your computer, open Chrome.
  - 2. At the top right, click More.
  - 3. Click Update Google Chrome. Important: If you can't find this button, you're on the latest version.
  - 4. Click Relaunch. To update Firefox

Step 1. Click the menu button, click Help and select About Firefox.

Step 2. The About Mozilla Firefox window opens. Firefox will check for updates and download them automatically.

Step 3. When the download is complete, click Restart to update Firefox.

Last Updated On: 6th August 2024

To update Microsoft Edge

- 1. Click on the Main Menu button. First, make sure you are running Microsoft Edge and then click the Menu button in the top-right corner of the screen. ...
- 2. Hover over the "Help and Feedback" menu item. ...
- 3. Click "About Microsoft Edge"...
- 4. Edge will automatically check for updates. ...
- 5. Edge is now up to date.

Q9. Is there any Browser configuration required for accessing the assessment? What are the browser settings to be done for attempting the assessment?

Ans. Pop-Up should be allowed

Cookie should be enabled

Zoom level to be set as 100%

Q10. How to allow Pop-up in a browser?

#### What is the procedure for allowing Pop up ?

#### Ans. In Google Chrome

- 1. On your computer, open Chrome.
- 2. At the top right, click More Settings.
- 3. Under 'Privacy and security', click Site settings.
- 4. Click Pop-ups and redirects.
- 5. At the top, turn the setting to Allowed or Blocked.

In Mozilla Firefox

- 1. Click the menu button and select Options.
- 2. Select the Privacy & Security panel. Under the Permissions section, uncheck the box next to Block pop-up windows to disable the pop-up blocker altogether.

#### In Microsoft Edge

- 1. In the new Microsoft Edge, go to Settings and more > Settings > Site permissions.
- 2. Select Pop-ups and redirects.
- 3. Move the Block toggle to On.

#### Q11. How to allow Cookie in a browser?

#### What are the settings for allowing cookie in the browser?

- Ans. In Google Chrome
  - 1. On your computer, open Chrome.

- 2. At the top right, click More Settings.
- 3. Under "Privacy and security," click Site settings.
- 4. Click Cookies.
- 5. From here, you can:

Turn on cookies: Next to "Blocked," turn on the switch.

Turn off cookies: Turn off Allow sites to save and read cookie data.

In Mozilla Firefox

- 1. Click the menu button. ...
- 2. Select the Privacy & Security panel and go to the Cookies and Site Data section.
- 3. Make sure Accept cookies and site data from websites (recommended) is selected.

#### In Microsoft Edge

- Open Microsoft Edge, select Menu (3 dots icon on top right corner of the browser) > Settings > Site permissions > Cookies and site data
- 2. Turn on "Allow sites to save and read cookie data (recommended)" to unblock cookies

#### Q12. How to set zoom level as 100% in a browser?

#### What is the procedure for setting the zoom level to 100%?

- Ans. In Google Chrome
  - Click the three vertical dots in the top right of your Chrome browser. In this drop-down menu, click "Settings."
  - Scroll down to the "Appearance" section. Open the "Page Zoom" drop-down menu and select the zoom setting that's best for you. You can also adjust Chrome's default font size in the dropdown menu just above Page Zoom. This will apply across all websites you visit in Chrome unless you've already set a specific zoom level for that site using the steps below.

In Mozilla Firefox

- Click the menu button on the right. The customization menu will open and you will see the zoom controls at the top.
- Use the + button to zoom in, and the button to zoom out. The number in the middle is the current zoom level click it to reset the zoom to 100%. You can also see the current zoom level in the address bar:

In Microsoft Edge

- Launch the web browser, and then click the three horizontal dots in the top right. From there, select the "Settings" button.
- Now, click "Appearance." You can also type "Zoom" in the "Search Settings" box. Either way, click the "Zoom" drop-down menu and choose your desired zoom level. This zoom level will apply to all websites, except websites where you've already set an individual zoom level.

# Q13. Can I take the assessment on a Mobile Phone/ Tablet?

Is attempting the assessment on mobile allowed?

- Ans. No, you will require a Laptop/ Desktop computer to take Assessment Test.
- Q14. Is there any admin proctoring?

#### Who is the invigilator during the assessment?

- **Ans.** Yes, the assessment is proctored by admin. The assessment course registration with face registration access has a session time out of maximum 30 minutes i.e if the Learner moves away from the line of sight of his webcam or left the Logged sessions idle for more than 30 minutes the course is disabled and to access again, he has to re-verify his presence with his face in the line of sight of his webcam
- Q15. What is the minimum Internet speed?

#### What is the minimum internet speed recommended during the assessments?

- Ans. The recommended internet speed is 2mbps. For more info, visit <u>https://learning.icai.org/committee/faqs/</u>
- Q16. My assessment screen keeps on loading and I am unable to start my test? What should be done if I am not able to start the assessment?
- Ans. Kindly check your internet connectivity. The recommended internet speed is 2mbps.For more info, visit <a href="https://learning.icai.org/committee/faqs/">https://learning.icai.org/committee/faqs/</a>
- Q17. I couldn't log in in DLH https://learning.icai.org/? Whom to be contacted if there is any login issues?
- Ans. Kindly send mail to elearning@icai.in
- Q18. I couldn't proceed with my assessment as it is interrupted

#### Is toggle on the windows allowed?

**Ans.** The System records all the interruptions during the Assessment i.e. if the Assessment Console (Screen) is minimized or toggled (opening New Window/Tab) or special keys from the keyboard is pressed or Exit from the Assessment Console (Screen) is tried or Exam Page is refreshed, the Exam will be locked & automatically submitted and you will not be able to continue the Exam further in any circumstances. The assessment course registration with face registration access has a session time out of maximum 30 minutes i.e if the Learner moves away from the line of sight of his webcam or left the Logged sessions idle for more than 30 minutes the course is disabled and to access again, he has to re-verify his presence with his face in the line of sight of his webcam.

Kindly click on "OK" and do not toggle your window further

# What should be done if the assessment gets locked? Ans. If your assessment is locked, Kindly contact the course administrator. For more info, visit https://learning.icai.org/committee/faqs/ Q20. I have clicked on the Address but Proceed to Payment option is disabled, how to pay? How to proceed if the address is not updated while making the payment? Ans. The Address needs to be selected and then the Select and Update Address button has to be clicked to save the address even though the address is not changed. Once done, only then the proceed to payment button will get activated. Q21. Can we purchase multiple courses at the same time? Can two courses be purchased at a single time? Ans. Yes, members can add multiple products to their cart. All the purchased products will appear under dashboard.

Q19. My assessment is locked, what should I do?

- Q22. I am unable to purchase the product, as it shows "Product not suitable for your profile" What to do if the error appears "Product not suitable for your profile" ?
- **Ans.** When a learner encounters this error, then probably learner is a student for whom access to that course is not allowed.
- Q23. How to purchase a course on DLH? What is the procedure for buying the product at DLH ?
- Ans. Kindly visit the link <u>https://learning.icai.org/per/g21/pub/1666/iDH/instance/1/template/20/temp/template/pdf/Payments.pdf</u>
- Q24. How to raise the ticket through SSP
- Ans. Kindly visit the FAQ page at https://learning.icai.org/committee/faqs/
- Q25. How to download the Certificate after passing the Assessment of a Course on the DLH? What is the process for downloading the certificate?
- Ans. Step 1. Login in https://learning.icai.org/iDH/icai/ Step 2. Click on "My Products" Step 3. Then, click on "View Product Detail" under the respective course
- Q26. What are the parameters for marking the course as complete? What are the mandatory requirements for marking the course as complete?
- **Ans.** Parameters to claims CPE hours for structured self-paced courses. a. Minimum of the committed hours of the course. b. Time spent in all the nodes of the course i.e. (Videos and reading content) c. To obtain eligible pass percentage in the Quiz/Assessment modules d. Then mark the course as completed.

#### Q27. How to earn the Badges?

#### What is the classification for earning the Badges?

Ans. Badges classes a. For Bronze: Number of CPE credits earned (Member) for a year= 10 hours b. For Silver: Number of CPE credits earned (Member) for a year= 25 hours c. For Gold: Number of CPE credits earned (Member) for a year= 50 hours d. For Platinum: Number of CPE credits earned (Member) for а year= 100 hours. For more infor, kindly visit https://learning.icai.org/per/g21/pub/1666/iDH/instance/1/template/20/temp/template/pdf/Info Leader board.pdf

#### **Q28.** Are CPE hours structured/unstructured?

#### What is the type of CPE hours available at DLH

Ans. The course details and completion criteria specifies the type of CPE credit that can be earned.

#### Q29. How are CPE hours earned?

#### What is the procedure for earning the CPE hours through DLH?

Ans. An ICAI registered and active member can subscribe for a course which is monitored with its configured mandatory modules and/or assessment criteria the earned CPE hours are updated into his dashboard on the https://cpeapp.icai.org/member/dashboard

# Q30. How to access the Regular or Self-Paced course on DLH?

#### What are the steps for accessing the courses at DLH?

Ans. Kindly visit the link for details https://learning.icai.org/committee/faqs/

#### **Committee on International Taxation**

#### Q31. How these courses can be accessed?

Ans. These e-learning courses can be accessed through DLH portal of ICAI.

#### Q32. Are e-learning courses paid or available without any cost?

#### Ans. Without any cost.

#### Q33. How many times can a member access an e-

#### learning course?

Ans. A member can access an e-learning course any number of times.

# DLH – Login Issues

#### Q34. How to login into the Digital Learning Hub/platform?

**Ans.** The platform can be accessed using your SSP login credentials. The SSP credentials can be created by validating your basic/profile details which are processed by ICAI Regional office and on approval the username and one time password is shared on email.

Click on link https://www.icai.org/ and click on icon as indicated below. Then you will move to DLH Platform.



Click on Login and enter your credential to access course content.

5. IGN		10.00				<b>`</b>	
Digital Learning Hub	Search	Q .	Activate Code	Sign Up	Login	Ä	0

- Q35. How do the MRA/MOU & SAFA members, government officials, bank officials, financial professionals, regulators access the DLH?
- Ans. The sign-up process for has divided into three stage approval processes which are as follows:
  - End User
  - First Level Approval
  - Second Level Approval
  - 1. End User: End user is person who are going to consume the DLH products or going to do the course at DLH platform. The end user will be filling the sign-up form and on successful submission of DLH form the request will move to the First level approver.

- 2. First Level Approval may belong to the end user department or single point of contact (SPOC) from Government Department/PSU who is basically coordinating with ICAI for DLH courses. It is an intermediate between end user and ICAI to check the authorization of access by the end. Once the request received from the end user, the request will be appeared as pending in the dashboard of first level of approver.
- Second Level Approval may be part of either from committee/department of ICAI or DLH team. Once the request received from the first level approver, the request will be appeared as pending in the dashboard of second level of approver.

The signup form filled by the end which steps are as follows: -

1. At the first step, fill the learner's form by visiting the link <u>https://learning.icai.org/iDH/icai/</u>

Catalogue 🗸	Product Type 🗸	HUBs 🗸	ICAI TV	Blogs	Live VCM	Structu	ired CPE Hours 🗸	FAQs			
Welcome IC	to <b>Al Digital</b> Your ne	Learni aw knowledge	ng Hu e sharing hu	ndergoing b	an update, fo	rqueries 5 5 5	please mail on elec Strengthen Your J Learn with Interac Discover New Profi Earn Structured CP	earning@ical.in Accounting Skill ctive Content essional Insights PE Hours			
		Stay S	harp.	Get	aheac	l witl	h Learni	ng Pro	ducts		
				10		1		1			

- The user shall select option applicable to them like financial professionals or other Stakeholders and select MRA-MOU/SAFA
- A pop-up form window will appear on the screen and the loading information will be appear as follows: -



4. Once the loading the percentage will be reach at 100%, the sign-up form will be load on the screen and allow the user to fill the form. Please see the screenshot as follows



 The applicant should fill their personal details to send their request to approver 1 while filling the information by, Financial Professionals, or MRA/MOU should select the option from Membership Body/Organization

	earning Hub
Select	/ Other Foreign Bodies Members and
MRA/MOU	First Name *
SAFA	First Name
Other Foreign Body	Last Name *
Government Officials	Last'Name
Financial Professionals	Other List of Organization*
Financial Professionals	OTHER

- 6. Type the name of organization name.
- 7. Financial Professionals or MRA/MOU should enter their designation, Sector/Division/Function and Date of Registration which is today or current date
- 8. Please make sure that email id and mobile should be correct to receive the further communications.
- 9. Once all information is filled out, the next step is to submit the applicant form. Once the application form is submitted by the user, the message box will also appear on the screen and along with an email to be received at their inbox. The sample email received by the user is as follows:

#### Dear Learner

Thank you for subscribing to ICAIs' Digital Learning Hub.

Your login details which you will need to access our digital resources will be shared with

Last Updated On: 6th August 2024

you shortly on approval from ICAI e-Learning Team.

You will shortly receive an email containing your access credentials.

If you experience any problems logging onto our website please email to <u>dlh@icai.in</u>

# **DLH-Other Login Issues**

#### Q36. How to check the browser settings?

Ans. To check the browser settings, follow the below mentioned steps:

ION Digital Learning X New Tab	× +					1	- 6	X
→ C G						\$	Pau	sed :
Apps 🏩 iEvolve 🥥 Fee BizApp-Login 🕲 Loginsms	① TCS Office 365 Onb G net speed test - G	o 🧕 Mail - Prem Pal - O	GICAI - The Institute	🚦 Sign in	New tab	-	-	Ctrl+T
	To Update you	r Browser	-	-	New incognito	window	Ctrle	Ctrl+N Shift+N
	First Click on th	ree dots as indicated			History Downloads Bookmarks			Ctrl+J
	0	-			Zoom	- 10	)% +	13
	Gø	ogle	<		Print Cast Find More tools			Ctrl+P Ctrl+F
				L	Edit	Cut	Сору	Paste
	Q Search Google or type a UR			>	Settings Help			,
		Click on Se	etting		Exit			
		+		1	Managed by y	our organizal	tion	

After clicking on the setting button, you will see below mentioned screen, click on Indicated Icon, the browser update will auto start

Privacy and security		
Appearance	Sync and Google services Sign in again to resume sync	э.
Q. Search engine	Chrome name and picture	5
Default browser	Import bookmarks and settings	
() On startup	migor coontraints are occurry.	
Advanced 🗸	Autofill	
Extensions	Or Passwords	*
About Chrome	Payment methods	2
Click on About Chrome	Addresses and more	,

- Q37. Which devices can be used to access the Digital Learning Hub?
- Ans. The platform can be accessed on your desktop, laptop and mobile devices
- Q38. Is it necessary to login to access or purchase any course?
- **Ans.** Yes, it is necessary to login into the Digital learning hub platform for accessing any course on the platform.

#### Q39. Is there any specific browser to be used for accessing the learning Hub?

**Ans.** Microsoft Edge/Browser IE8 or Above/Firefox/Chrome, Use the updated version of any of the listed browsers. The site is best compatible with Google Chrome and Mozilla Firefox.

# **DLH-Guest Signup Process**

Q40. What is the Steps for Guest Signup Process

This login process is only for Non-members

- Q41. If you are an ICAI member use SSP login to earn your CPE credits
- Ans. Step 1: Visit https://learning.icai.org/iDH/icai/ for accessing DLH

Catalogue V	Product Type 🗸	HUBs 🗸	ICAL TV	Blogs	Live VCM	Structured CPE Hours	FAOs		 F	
	1	R.	The Hub is u	ndergoing a	an update, fo	r queries please mail on I	elearning@ical.in			
Welcome IC	to Al Digital Your n	Learni ew knowledge	<b>ng Hu</b> e sharing hu	<b>b</b>	1	<ul> <li>Strengthen You</li> <li>Learn with Intel</li> <li>Discover New Pr</li> <li>Earn Structured</li> </ul>	r Accounting Skills ractive Content rofessional Insights CPE Hours		ARNING S	
		Stay S	harp.	Geta	aheac	with Learr	ning Proc	ducts		
							1			

Step 2: Click on learner under signup.



Step 3: Fill required details and select Guest under organization



Step 4: After filling captcha click on submit button



Step 5: On validation of the sign-up application by the Professional Accounting Body ICAI approves the request and will share the Login credentials via E-mail.



Last Updated On: 6th August 2024



Step 6: The Guest Member can then login into the Learning Hub dashboard

# **DLH – Payments**

#### Q42. How to purchase a course on DLH?

**Ans.** To purchase a product/course on the ICAI Digital Learning Platform, the following steps are to be followed,

**Step1**: To enroll for a course on the Digital Learning Hub, the member will open the https://learning.icai.org/iDH/icai/ URL.



Step 2: Member clicks on the Catalogue option to see the various Products available.

FAQs on Digital Learning Hub (DLH)



*Step 3*: After searching for the desired product, the member will then click on the *"Buy Now"* option to purchase the product(s).

Publisher Price 🕦	>		Deep Dive inte Taxes Standar cAr-Dein	o Income ds - Ind A	
Rating	>		Depier insight ne Display insight ne Standard - Inid As 1 REFRESHER COUR Den: 5on March 202 John March 202	noone Taxes 2 ses ₹1,416,00 tre	<ul> <li>Freedback</li> </ul>
		Certificate Courses Certificate Course Indian Accounting Standards (Ind AS)	Public Finance and Government Accounting	Toringo Acbounting and head balancing	Showing 5 of 5. View All
		Certificate Course in Indian	Public Finance and	Forensic Accounting and	Forensic Accounting and

Step 4: Learner enters his/her SSP credentials to be able to enroll for the course(s)

Login to your account	×
SRN/MRN@icai.org	
Password 🍫	
Remember Me	
Login	
Reset your password from SSP Portal only	
	•
ICAI Digital Learning Hub?	

**Step5:** Member can view the Product details as shown below and click on the "*Proceed to Pay*" button to proceed for the payment.

Call	Search			Activate Code T - 29
Catalogue v Proi	duct Type 🗸 🛛 Hi	Your Purchase	×	
My Preducts Transactions	Products My	Deep Dive into Income Toxes Standard (Ind AS 12)	Deep Dive into income Taxes Standards - Ind AS 12 To provide the Participants with a Decert Institution income Taxes Standard - Ind AS 22 Critered by: CAUGeth ₹ 1,416.00 Enter coupon code ↓	
Propess		Product Type Refresher Courses	View Product Details . U widded to Cart. Proceed to Pay	<ul> <li>Feedback</li> </ul>

**Step 6:** On Clicking Proceed to Pay, the learner will be taken to the following screen, for which the learner needs to follow the below given steps to complete the Payment Process.

Product	Dese Dive in	- In como Touco Sto	adards Ind A	c 12			Ibem(s) Subtota	₹ 1416.0
Deep Diver Into Isoca Taxes Standard	To provide the Partici	ants with a Deeper Insight Into	Income Taxes Standard	5 12 1- Ind AS 12			amin of Paraha	71416.0
pinks ta	CAl-Delhi	Product Type Refresher Courses						
	Der Unit					St		
	₹1416							
							5/	
Address								
Address	-						5/	
Address Billing Address	(To proceed to pay v	thout claiming GSTN I	tvoice, click on th	e "Save & Update A	Address" button) -			
Address Billing Address	(To proceed to pay v	thout claiming GSTN I	woice, click on th	e "Save & Update A	Address" button) -			
Address Billing Address + Add New Addr • fidd New Addr • fidd New Addr	(To proceed to pay v	thout claiming GSTN Is ANDIR WALL GALL JHANS,	woice, click on th	ie "Save & Update A	Address" button) -	[	fdt	
Address Billing Address + Add New Addr e 412, CVR, LNR5, india, 284011 36-4, Saraj Nagai	(To proceed to pay v ss semito Aakash Hotal, Jain (Bard, Chil Lines, Jaiper, Raja	thout claiming GSTN Is ANDIR WALI GALL JHANDI, Mark, India, 302016	woice, click on th	ie "Save & Update A	Address" button) -	[	£82	
Address Billing Address - * Add New Address - * Address - Address	(To proceed to pay v	thout claiming GSTN I ANOIN WAL GALL MARDI, ANOIN WAL GALL MARDI, MART, India, 30006 Cancel	select & Update	se "Save & Update A	Address" button) -	[	Ede Ede	
Address Billing Address - * Add New Address - * Address - * Address - * Address - * Address - * Address - * Address - Address	(To proceed to pay v	thout claiming GSTN I AND/H WALI GALL (HAVD), AND/H WALI GALL (HAVD), Mary, India, 102055 Cancel	select & Updare	te "Save & Update A	Address" button) -	[	682 682	
Address Billing Address + Add New Addr P + Add New Address + Add New	(To proceed to pay v	thout claiming GSTN I AND/IT YIGU GALL (HAVD), Nax, India, 30005 Cancel	woice, click on th	se "Save & Update A	Address" button) -	[		

- Step a: Select their desired billing address
- Step b: Click on the "Select & Update Address" button.
- Step c: If they want to claim the GST invoice, then they may click on the check box and fill the GST & PAN details and click on the validate button.

Kindly note, if GSTN not to be claimed then the check box be left unchecked and proceed for payment.

- Step d: Now, click on Proceed to Pay (Kindly note the Proceed to Pay will get activated once the Step 2 and Step 3 is done)
- Step 7: Learners can complete the payment process by selecting anyone of the Payment Modes.



*Step 8:* Member can then view the Order Summary of the Product(s) purchased and click on the Launch button to launch the course,

ICAI Digital Learning Hut	Seind	8							9		Activate Code 🔰 - 💓 🄇
ogue 🗸 🛛 Produ	ict Type 🗸	HUBs v	ICAL TV	Blogs	Live VCM	Structured CPE Hours 🤟	FAQS	My Dashboard	ľ.		
					The Hub	is undergoing an update, fi	or queries pi	ease mail on ele	ammigg câl în		and the second second
Order S	ummai	ry									
	rder Succ	essful						_		(C) 0001	0 attain the praced
- Co	ngratulations	You have re	ceived 1 Pro	oducts						SEL 33854	L 🧶 IIII 25th February 2022
								F	Price Details		Payment Method
Address: Anul Am									item(s) Subtotal	₹5.00	PPBLUP
412. CVIL LIN	IES. BEHIND AAR	(ASH HOTAL J	VN MANDIR V	NALI GALL JH	ANSI, - 284001				Paid amount	₹5.00	
Email: anuj4.0	m@lcs.com										
Product	Details										
TEST Pro	oduct UI										6
100 mil	itened by		1	Product Typ	e Countrat						Lawren

- Q43. I have clicked on the Address but Proceed to Payment option is disabled, how to pay?
- **Ans.** The Address needs to be selected and then the Select and Update Address button has to be clicked to save the address even though the address is not changed. Once done, only then the proceed to payment button will get activated.
- Q44. Can we purchase multiple courses at the same time?
- Ans. Yes, members can add multiple products to their cart. All the purchased products will appear under dashboard.
- Q45. I am unable to purchase the product, as it shows "Product not suitable for your profile"
- **Ans.** When a learner encounters this error, then probably learner is a student for whom access to that course is not allowed.

# **DLH – Invoices**

- Q46. Can I generate invoice for a paid course?
- **Ans.** The invoices for the payment/paid course subscription can be requested from the concerned committee conducting the course, as it is to be requested from the ICAI Accounts Department.

#### Q47. GST invoice requirement?

- **Ans.** Members who filled in their GST details while purchasing the product will be getting their GST invoice through mail from the ICAI Accounts Department.
- Q48. Can GST details be updated after the course is subscribed?
- **Ans.** The GST details for the same product cannot be changed but the GST details can be changed while purchasing some other course.

#### **DLH – Refunds**

#### Q49. How to claim refund for the course subscribed on DLH?

- Ans. In order to claim refund, there are two options,
  - Member can raise refund from their dashboard.
  - Member can raise a request by writing a mail at <u>elearning@icai.in</u> or mail to the concerned committee based on the details given on the Product microsite. After verification of the payment, the refund process will be initiated.
- Q50. While purchasing a product I used my SBI Account. Can I get it refunded in my HDFC bank account?
- Ans. No, the amount will be refunded in the same bank account from which the payment was done.
- Q51. When will be the amount is credited in the bank account?
- **Ans.** The number of days in which the Refund gets credited to the learner's account depends on the Payment Mode.

Debit Card/ UPI Payments	5 to 7 working days
Credit Card/NEFT/Net Banking Payments	10 to 14 working days

- Q52. Can request for refund be processed after commencement of the course?
- Ans. In case of cancellation before commencement of the Certificate/PQC/Diploma Course, 10% of the fee deducted and in case, the course has commenced, no fee will be refunded but the member will be given an option to attend remaining part of the course in subsequent batches.
- Q53. I have made double payment for a course; how will I get my money back?
- Ans. In case of double payments, the member can raise a refund request to the committee or from the member dashboard itself.
- Q54. If I have made double payment, will I get access to the course twice?
- Ans. The member will get subscribed to the course only once.

#### Acessing - Regular Course on DLH

- Q55. How to access a Certificate/ Refresher/ Webinar/ Post- Qualification course on the DLH?
- Ans. Step 1: Open the link https://learning.icai.org/iDH/icai/



Step 2: Click on the Login option

ICAI Digital Learning Hub	Search	۹ 🖢	Activate Code	Sign Up	Login	ਮ੍ਰ	٢

Step 3: Enter the SSP credentials

ICAI Digital Learn	ning Hub Seat	ch					۹ 🛃	Activate Code Sign Up Login	H \Theta
Catalogue 🗸	Product Type 🗸	HUBS 🗸	ICAI TV Blog	s Live VCM	Structured CPE Hours 🐱	FAQs			
			T	e Hub is undergo	ing an update, for queries	olease mail o	n elearning@icai.in		
	We	lcome to					Strengthen Your Accounting Skil	Login to your account	×
		ICAI	Dinital	earning	Hub		Dis Ent hts	SRM/MRNBical.org	
		TUAL	Your net	v knowledge sha	ring hub!		er	Password Remember Me	Ø⊳
			Stay Sh	narp. Ge	t ahead with	n Lear	ning Products	Login	
	<u>Å</u>					ġ.	. bud	Reset your password from SSP Po ICAI Digital Learning Hub?	rtal only.

**Step 4:** Click "My Products" option to view all the subscribed courses. The learner can even search for the subscribed courses based on the type of course as shown below,

Step 5: The learners can click on the Launch button to launch the course.

THER ACTIVE PRODUCTS	
Mock Interview By: Thane Branch 13th March 2 PM to 8 PM at Rnest Banquet, Thane	Launch
E Contraction of the second seco	View Product Detail Rate this Product
E.	View Product Detail Rate this Product Visit Microsite

On clicking the three vertical dots, learners can also view the product details, rate the product, visit the microsite for more details and pin the product.

Digital L	earning Hub						_		Activate code	
alogue 🐱	Product Type 🛩	HUBs 🛩	ICAL TV	tilogs	Live VCM	Structured CPE Hours	FAQS	My Dashboard		
				The Hu	b is undergoir	ng an update, for queries pl	ease mail c	an elearning@ical.in		
elucia	All Active Products (108)	My Wish	list (0)							
	All Products	Sert1	ny Recently Su	bscribed ~					Search for a product	a
)- 	A Prevaluate Online Courses Epointal Refeature Courses Control Cost Courses Community Visital Cost-Inig Classes HUBs Webcest Extra / MIN/MQU Part Qualification Courses	hics 2 Weeks thics the	etch 1 Continue	1					View Product Detail	LEARNING ACTIVITIES Description 0 Completed 100 in Program 0.10 Learning Tane Speet
	Assessments Quick E-Referencer LNR VCM / Webiner	view 13ib	March 2 PM to 81	PM at Rocus D	anquet, Thane				Laurich	

**Step 6:** You may click on any topic under "Table of Contents" to view it. It can be expanded by clicking on plus icon on the left panel

⊖ TABLE OF CONTENTS	ŧ	1	Stru	ictured	_CIBC_(	Certificat
Overview of Code and Corporate		Day 1				
Insolvency Resolution Process		6	In	teractio	on Sum	imary :
💌 Day 1			ON	verview	of Code	and Corpo
• Day 1-Study Material						
• Day 1- Faculty Feedback	:	TODAY	0	UPCON		PAST 0
• Day 1- Recording						
G Liquidation						

Note: Each content available are time bound and will be activated on the day of the session only

#### Q56. How to join in the meeting for Certificate Course?

Option 1: Click on the Day 1 in the left panel and then click on "Open URL: Zoom Launcher" if you have installed

ZOOM Client in your Laptop/Desktop

1	$\bigcirc$	Systems Audit Process 1 Day 1 Diformation Systems Audit Process 2	lı 🕑 lı D	nteraction Su ay 1	mmary :		
		• Day 2	TODAY ()		PAST 0		
		Systems Audit Process 3			Today Below table shows the details	/'S SESSIONS for the sessions scheduled for today	
	2	Management of Enterprise	Select	Title	Host	Start Date / Time	End Time / Time
	Ζ	Information Technology, Risk	0	Day 1	Digital Accounting and Assu	21 Jul 2021 05:00 PM	21 jul 2021 10:00 PM
		Management, Compliance & BCM Section 4	;	3		NOW .	

Option 2: Click on the Day 1 and then click on "Join from your Browser" if you have not installed ZOOM Client in your Laptop/Desktop

				-
Al Digital Learning Hub		Sheeba		
) TABLE OF CONTENTS 🛛 🗧 👬 Stri	uctured_CECL_EA_Certificate Course on AML (Anti Money Laundering Law			
Day-1 PMLA: Organ	- Day-1 PMLA: Origin, Legislative background,		6	į
baldground, Objective and Okanizes of International Convertions	If you don't see a dialog, click Launch Meeting below		*	
FVT of Session 1	Launch Meeting			
Video Presentation     of Section 1				
Feedback of     Session 1			r.	
<ul> <li>PPT of Session 2</li> </ul>	Don't have Zoom Client installed? Do			
PPT of Session 2.1	Having issues with Zoom Client? Join from Your Browser			
PPT of Session 2.2.				
Video Presentation     of Session 2	Capyright @2021 Zoom Video Communications, Inc. All rights reserved.	0		
feedback of Section 2	Privacy & Legal Policies			
Day-2 PMLA			•	



Type your Registered E-mail ID & Name and Membership number in Name

Please wait for the Course to Start

Computer Kolfine Modelin -		
Reyce En Newsph		
Convert Same		
	The webinar is scheduled for 6/5/2021. Start: 2:00 PM	
<b>9</b>	Centricale Course on Ard Money Laundering Laws	
(D)		
<b>A</b>		
	ay 💘 📴 🔎	A SS PM     A SS PM     G(3/2023     G(3/2023     G)     A     SS PM     G(3/2023     G)     C     S  S     S

A few important instructions to be noted are hereunder:

- It is mandatory to login through Digital learning hub Platform at <u>https://learning.icai.org/iDH/icai/</u> to attend the live class.
- Please mention your membership number along with complete name (e.g. 123456 (M.No.) CA. Ram Shyam (complete name) while entering into online class platform.
- Please note that MCQ based Assessment and Feedback form are mandatory part of the Online Certificate Course, apart from attendance monitoring.
- It is recommended to please join through laptop/ desktop system. You should have good internet connectivity, preferably broadband connection.
- Please do not click 'Mark as Complete' till the end of the course.

Instructions for Attendees in Certificate course (Zoom)

• Pre-Requisites for ICAI Course

- Desktop/Laptop: To Join via Desktop/Laptop, Download and Install Zoom Client. https://zoom.us/client/latest/ZoomInstaller.exe
- Please note that Participants need to provide the Permission to Camera/Mike/Speaker during the Installation Process. Once Installed, attendees can test the equipment by doing trial zoom meetings.
- For Any issues related to Connectivity, Join from Minimum 1 Mbps Broadband Internet, Good Quality Headphone. For any issues related to Audio/Video,
- Check Zoom app permission or Disconnect meeting and Join again or Try to join from any other device.

#### System and Browser Settings

System configuration required for accessing the course content

- Use Laptop/Desktop to start the course
- Screen Resolution to be set as 1024 x 720 or above
- Microsoft Edge/Browser IE8 or Above/Firefox/Chrome, Use the updated version of any of the listed browsers. The site is best compatible with Google Chrome and Mozilla Firefox

#### Browser configuration required for accessing the course content

- Pop-Up should be allowed
- Cookie should be enabled
- Zoom level to be set as 100%

# Accessing - Self Paced Course on DLH

#### Q57. How can I access a Free/Self-Paced Course on the Digital Learning Hub?

Ans.

- The member can search for Free courses from the Catalogue and click on the "Subscribe Now" Option after logging in using the SSP credentials.
- The subscribed Course will be listed under My Products, to Access any course Click on "Launch" button beside the respective Course.

countered of	Product Type (	HUBI, Sec.	CONTRACTOR OF	Blogs	Live VCM	Structure	a che nourses	FAQS	My De	in the solution		
-			The Hub is u	indergoing	an update, fo	r queries pl	ease mail on	eleanninger	ica in			
Ny Traducto	All Active Products (All)	way Witsman	ur. (0)									
Tremestilleese	Children Courtees	-     544	Necessary Se	doordeed -					- 944	ere be a produ	ėd.	
- Tragener	Code In Ital	of Ethics							View Pro	ears permi E	CEA	108
	Unstructured ESR.	Code of Ethics Re	nch 1									· B Correction
	Ep. 3CR/ Dama		Condition									0.911 Carring Taxon Ba

Last Updated On: 6th August 2024



After Launch, The contents are opened in a Content Player Window as shown below. The learner needs to Expand by clicking on "+" icon in the left panel to expand further.

TA	BLE OF CONTENTS	<==	and the second s	Structured
	Reference Material	1		
• E	Effective Concurrent Audit and Legal and regulatory Framework			
o F	KYC norms & Obligation of banks under Prevention of Money Laundering Act, 2002 and Book Debts and Stock Audit	Ξ		
o P	Loans and Advances-Part I and			

Visit each Node and after viewing its contents, Mark as Read to the Respective Node.

ICAI Digital Learning	Hub		Press Fa
		Structured_IAS8_Certificate Course Concurrent	Audit of Banks Batch-41
Call Ser norms & Obligation Independent I Andering Act, Detraining Act, Detraining Act, Audie		Topic-Faculty Feedback-Day-1      102 Survey Reponsest       servey resourcest       01 - Eacody Mattion	Click on linst node it will expand Further , Similarly you can Expand further Submodes
Recording 2     Generation and     Advancess Part Land     N			

# Other Access Related Issues – DLH

#### Q58. How will I search or know about the course/resource to access?

**Ans.** The Digital Learning "Explore" catalogue provides the listing for you to choose. The courses stamps/content icons provide a brief on the course and the details of paid/free access available. You can apply filters on the left panel, to view course of your choice.



Explore multiple ways to search for a course - by text / by Voice / by category / by Product Type/ by Price/by using Explore/by HUBs

I Digital Learning Hub	AND CONTRACTOR OF				9		Activate Code	Sken Mp	Login 🕁	
logui - Product Type -	HUBs ~	ICAI TV	Blogs	Live VCM -	Structured CPE Hours	- Cenqu				
ournals	Structured			Unstructure	d'					
xation	Short Online (	CONTRACT		Short Online (	Courses					
adents	Cythen Securit	14 1								
gital insights										
counting										
diting										
rporate Laws										
powering Members										
nking & Investments										
wernment Accounting										
rsonality Development										
R										
phomit, Lawis										
٩.	DATEGORY  Different Taxes  Indirect Taxes				PRCE O Free O Part O Liance	E sou Direct	ORE Exercit Insis It Yaves INF Territ	A second se	<ul> <li>bitabele</li> <li>y.</li> <li>and</li> </ul>	
Text/Voice	Catego	ry -	Prot Ty	duct pe	Price	E	Explore	н	ub	

Q59. How to use "Mark as Read" Button, what does it mean?

**Ans.** "Mark as Read" – User has to click on "Mark as Read" to complete that Unit/Node/Module. This will also increase the Course completion percentage.



Q60. How to complete a node when "Mark as Read" Button is not available?

**Ans.** In this case, the learner/user/participant has to go through whole Module step wise, without skipping any page or jumping on the timeline of a video. On completion, the module will automatically be "Mark as Read".

CAI Digital Learning Hub							countr		×
	9	Structured_DAAB_Foret	ISIC A	counting	s and i	Fraud Detection 2019		0	1
C T * Farenze: Accounting and	-	🛞 🥵 Level Introduction	to Fra	ud			(@.000		17
Francis Provenue		Morea     Mercealermore to Provel     Hermonization for Provel     Merceaner Directoremer	0	Commit	ttee on	n Information Technology I The Institute of Chartered Accounts Forensic Accounting & Fraud Prevention	ants of in	dia	Î
Million     M			?		What Constitutes Fraud Any deception carried out for gotting a wrongful benefit or advo over another in fraud, in the broadeat binose. When such decep carried out singly for a commercial interest, a financial goin financial or commercial profit, then it is buildness fraud that u tabling about is not every financi in any kind of harm or dam	antage tion is or for gain a ne are age or	Ì	l	
					wrought act which is attempted or carried out to the determ another intentionally. Found involves deliberate decet or representation of facts and/or significant information to obtain of the second second second second second second second describe fraud:	ent of mis- undue nts be	-	L	
- Herzickenson to	a ()		+			O (PR	V MEX	T >	

Q61. Who can access the courses/materials/webinars on the Digital Learning Hub?

**Ans.** All ICAI Members and Students can access using their SSP login credentials. Other stakeholders can access content on receipt of approval by your Professional/Accounting Body and Login credentials shared by ICAI to access a course/publication/study material.

#### Q62. What are the different types of contents on the platform?

Ans.

- An online course consists of learning modules with assessments as a process of certification or to earn continuous professional credit/hours (CPE) on completion.
- An online publication/material provides a consolidation of resources on a topic like Acts, Rul es, Guidance, technical notes with videos, reference presentations, documents etc.
- A blended course consists of online modules with assessments as a basic/to know learning milestones to register for a classroom session.

#### Q63. The features that can help my learning/improve my understanding?

Ans.

- Bookmark a learning milestone
- Create and save your notes
- Highlight /mark a text, paragraph for revision.
- Selected text can be transcript into audio
- > Learn more and understand with presentations, videos, capsules on a topic
- Do search on the contents and access an online dictionary and comments to share your views and help you in learning

#### Q64. How to know my status of learning a course?

- Ans. On clicking "Progress" in "My Dashboard", your dashboard provides the current learning status with:
  - List of completed modules
  - Percentage of the course completion
  - Assessment status
  - Completion criteria to generate a course
  - > Online certificate with the CPE credit hours earned



test A D Credit Achieved Merformarke Denaite		
Courses Detail	Search by Course Name	
Churse	Credit: Learning Hourt	Badges Earned for Structured
Manager Log In	NA NA	Seir-paced Courses
nic skade as completed	NA NA	×
Offic Completed	NA NA	You can also earn
Entra Count		Rur a year TDD Netura

Q65. Are courses or access to resources free/paid?

- Ans. Both free and paid courses/resources are available on the Digital Learning Hub.
- Q66. Does a course/content have a specific/set duration of access?

Ans.

- There are self-paced course/content that can be accessed at your own pace and has time limitations of 365 Days
- There are regular of course/content that is available for subscription on your Dashboard for the specified period.
- You can know the duration of the course by using "View Product Detail"

Can ingitian Can	armeg Auts						and the second	MD		1.0	perturbed to the	
Catalogue 👳	Hypdust Type +	HCI8s	₩ ₩	riv -	Biogra	Over VCM	Structured e	PEHOUR Y	FAQs.	My Deshboars		
			The H	ub is und	ergoing a	in update, fo	e queries plea	se mell on els	aming@isa	can.		
Service .	All Allow Production	n M	y Weidtelik at disc									
	44 Products		Sirily in	m7y 540 m	ried -					Section of a	-product	
⊕ 			0114								1	LIANNING ACT
	1	CALONNE 32	Westig							View Product On	tell (E)	100
		0.9955.53.00	577472									100
	Unstructured ES	LCode of Lt	hits Butch T									
	And a second											and the second second

Q67. How many times can I access a course?

- **Ans.** A course access is unlimited until the completion criteria are fulfilled. But after completion number of attempts is controlled.
- Q68. Is there any system configuration required for accessing the course content?

Ans.

- Use Laptop/Desktop to start the course
- Screen Resolution to be set as 1024 x 720 or above
- Microsoft Edge/Browser IE8 or Above/Firefox/Chrome, Use the updated version of any of the listed browsers. The site is best compatible with Google Chrome and Mozilla Firefox.

#### Q69. Is my learning/access monitored?

Ans.

- Yes your access/subscription in a course is monitored with facial recognition with your consent.
- > Your learning and completion is ensured with test your skills capsules and assessments.

#### Q70. Is there any Browser configuration required for accessing the course content?

Ans.

- Pop-Up should be allowed
- Cookie should be enabled
- Zoom level to be set as 100%

In case if cookie is blocked, you will get the following error message

ICAI Digital Learning H	lub		Site not working?	GUR	:	×
TABLE OF CONTENTS	465	5 E-Book_AASB_Guidance Note on Audit of Banks 2021 Edition	pages. If a site on twoking, you can by allowing cookies.		6	1 =
Central Audia		C Unit- Section A- Statutory Central Audit	Show cookies and other site data	OTT	outres ) [	3
Sector B- Bank Branch Audit			(i) Alexandrea			
Section C- Appendices of Section A and Section B						
Section D-Text of Master Circulars Isound by RBI					Com	yent)

- Q71. Can a learner track his/her learning progress in the video?
- Ans. Yes, the video has an inbuilt Learning management System which can track the learning progress of the learner
- Q72. Can I access audio book anywhere or anytime for learning?
- Ans. Yes, you can access an Audio book anywhere or anytime for learning.
- Q73. How to access the links in the Certificate/Refresher/Webinar courses?
- Ans. For Accessing a Certificate/Refresher course or Webinar through Zoom meetings, the following steps need to be followed,

1. Prerequisite – User has to install the Zoom Client into the system and only after that User will be able to launch the Live Sessions.

CAI Digital Learning H	ub		https://cal-org.zoom.us wants to open this application.	G.813	×
	16 L	COLUNA	Aways allow icanong zoom up to open links of this type in the associated app	-	
San and the second	0 0	48: 0000	Direct Asses Martinus Count	Chartenter Hand	-
Orgy & Neess Horizonts     Orgy & Neess Horizonts     Pressman Workel and     Exgenolations Interv     Pressman     Pressman     Pressman		1	Certificate Course on Management Development Programme Leaderabio Reyond Rounderies: Batch - 2		
- Diverge Remutation			•		
<ul> <li>Involugy Permission an a Lawyership Skill</li> </ul>					
<ul> <li>E2 Feedback CA Nerray Munigerh</li> </ul>			Once you install Zoom Client, click Launch Meeting		
<ul> <li>El Reservaca Malzona</li> <li>Srignar</li> </ul>			below		
a B Passershing Day 1					
Oay-2, from     Oescriptive,     incpublice,     Presumptive to Pre-     empties commute			Latanech Alevenings		

Last Updated On: 6th August 2024

Click on the respective day Module and following screen will appear -

ICAI	Digital Learning H	tub			sum: 22	×
01	NULL OF CONTENTS	-	100	COE_Hyd_Management Development Programme_Leadership Beyond Boundars	9	=
	About the course		1.40	(8 Unit- Day-1 New Horizons: Overview of Financial World and	O Mare As Real ). Ed	
	Day 1 New Horsenses Overwise Francisca Wented and Experimental Protocological Protocological Protocological			Certificate Course on Management Development Programme Leadershin Resond Baunderess, Batch - 2		1
1	ES Screegy Formulation FPT					
-	Screengy Formulation at a Leadership Skill		1	The second secon		
1	Feedback GA Keshar			Once you install Zoom Client, click Launch Meeting		
Ť	Freedback No Atha Shidher			below		
14	E Fetoreing Day 1					
	Day J. From Oversphie. Injustive Predictive Predictive Prescriptive to Pre- emptive Cognitive			Launch Monthy		

Click on Launch Meeting and following box will pop up to launch the session.

Click on "Open Zoom Meetings" and you will be redirected to Zoom Client where you can attend the Live Sessions/Webinar.

#### Q74. How do the MRA/MOU & SAFA members access the various courses on DLH?

Ans. After receipt of the login credentials from ICAI, member can access the courses available on the learning hub.

#### Q75. Are MRA/MOU & SAFA members allowed to access all the courses on DLH?

Ans. No, MRA/MOU/SAFA members can access only few selected courses available on the hub under International Resource Gateway.

# Earning CPE Hours for Course on DLH

- Q76. How are CPE hours earned?
- **Ans.** An ICAI registered and active member can subscribe for a course which is monitored with its configured mandatory modules and/or assessment criteria the earned CPE hours are updated into his dashboard on the https://cpeapp.icai.org/member/dashboard
- Q77. Are CPE hours structured/unstructured?
- Ans. The course details and completion criteria specifies the type of CPE credit that can be earned.

# Downloading Certificate from the DLH

- Q78. How to download the Certificate after passing the Assessment of a Course on the DLH?
- Ans. Step 1. Login in https://learning.icai.org/iDH/icai/

Step 2. Click on "My Products"

Step 3. Then, click on "View Product Detail" under the respective course



Step 4. Finally, you can click on "Download Certificate"

	LEARNING ACTIVITIES
100.0	0
Course Completed	Janary Janary
Laund	O & Mint Lawrence Providence
	<b>_</b>

Note: Only passed candidates can download the certificate

# Searching A Course On DLH

#### Q79. How to search course in Digital Learning Hub?

- **Ans.** Members and Students of ICAI can search for a course on the Digital Learning Hub using one of the following ways,
  - Explore Menu -> Hubs
  - Browse By Filters
  - Search button
  - Audio Search
  - Hubs

**Step 1:** Click on the Explore Menu and click on any of the Hubs to see the courses offered under them.



Explore Menu -> Hubs

**Step 2:** To access the E-Study Materials click on the E-Study Material option under the students (BOS) Option.



**Step 3:** All the products pertaining to the E-Study Materials will get displayed in the Catalogue Page. To access the specific study material, the student can will have to click on the " **Subscribe Now**" button.



Last Updated On: 6th August 2024

#### Browse By – Filters

The Browse By Option allows learners to search for courses using various filters.

Browse By
CPE TYPE
TYPE
CATEGORY
OFFERED BY
PRICE

**CPE Type Filter –** Learners can search for products based on CPE Type i.e. Courses offering Structured CPE Hours and Unstructured CPE Hours



**Type Filter** – Learners can search for a course based on the type of Product as shown in the screenshot below,

Online Courses E-Journal	Embracing Robotic Process Automation	Technical Guide on GST Audit (May 2019)	Digital Learning Hub - Features, Resources and Guidelines
Refresher Courses	COLOR DAY	Technical Guide	
Certificate Courses	Embranian Pobolic	on	
Community	Process Automation	GST Audit	Digital Learning Hub Features,
Virtual Coaching Classes		(May 2019)	Resources and Guidelines The Institute of Chartered Accountants of India
Webcast	ONLINE COURSES	QUICK E-REFERENCER	WEBCAST
SAFA / MRA/MOU	Helps learners adopt RPA as a technology and understand its impact on the Chartered Accounta	This eBook contains a clause by clause analysis of Form GSTR-9C and assists members on issues tha	This Webinar shall guide all ICAI stakeholders to understand the navigation and features on the ICA
Post Qualification Courses	Offered Res ICALMoida.62	Offered By (CALDelbi	Offered By / ICAL Delbi
Assessments	4.53 *	4.5 *	Unered by Toorbein
Quick E-Referencer			
LIVE VCM / Webinar			

Last Updated On: 6th August 2024

**Category –** Learners can search based on Categories and sub-categories for the products as shown in the screenshot below,

CATE	GORY	-
	Col	lapse all
	E-Journals	+
	Taxation	+
	Students	+
	Digital Insights	+
	Accounting	-
	Accounting Standards	+
	Valuation Standards	+
	Ethical Standards	+
	Sustainability Reporting Standards	+
	Management Accounting	+
	Auditing	+
	Corporate Laws	+
	Empowering Members	+

Learners can click on "Subscribe Now" button of the desired products as shown in the catalogue,

ТУРЕ	+			
CATEGORY	-	GST Annual Return (Form-9)	Blockchain Technology and	Information Systems Audit
E-Journals	+		Accountancy	
Taxation	+	The second se		and in second of a
Students	+	Annual Datum		Car Carton
Digital Insights	+	(Form 9)	Blockchain Technology	Information
Accounting	+		and Accountancy	Systems Audit
Auditing	+	ONLINE COURSES	ONLINE COLIRSES	ONLINE COLLESES
Corporate Laws	+	This eBook contains a detailed analysis of Form GSTR-9	An overview of ourrent Slockchain related grantices and	A learners guide to assist orofessionals prepare reports
Empowering Members	+	and GSTR-9A for each table of the forms	an introduction of roles for professional accountants	with practical aspects of systems audit engagement
Banking & Investments	+	00 - 0 - 101 D-B-		
Government Accounting	+	EBEE 3.82	Offered By : ICAI-Delhi	Offered By : ICAI-Delhi
Personality Development	+	THE SIZE	FREE 3.87	FREE 4.07
CSR	+	Subscribe Now	Subscribe Now	Subscribe Now
Economic Laws	+			
C IBC	+			1
Industry Services		Embracing Robotic Process	Early Signals of Fraud in Banking	The Chartered Accountant Journal
Professional Skills Development	+	Automation	Sector	
OFFERED BY	+	Embracing Robotic	Early Signals of Fraud	THE CHARTERED

Last Updated On: 6th August 2024



Offered by - Learners also search courses based on the POU hosting the course.

**Price Filter –** Learners can search for courses based on whether they are Free, Paid or Licensed Products.

	PRIC	E		
	O f	ree 💿 F	Paid O Licenc	ce
ICAI Bigital Learning Hub	EXPLORE	Sélárch	Q 🚺 Low west	ICUTY NOS Login Sign Up 2
Browse By			Showing: raid x	ଝ
CPE TYPE	+	LAR LATEST PRICE		
TYPE	•			-
CATEGORY	Post I     Inform	Qualification Course on mation Systems Audit 3.0	Public Finance and Government Accounting - Batch - 17	Concurrent Audit of Banks Batch-65
PRICE           Pres           Pres           Vision           Vision	+ - POSTQL The cost	FORMATION SYSTEM AUDIT (DISA 3.0) AUDICATION COURSE on § Transmerphill Still/2021 (JSm Segmenter, 2021)	Public Finance and Government Accounting Composition Coaster Theorem Coaster Theorem Coaster Description C	Concurrent Audit of Banks Consecution and the source of the Information and the source of the Information of the Information of the Information of the Information of the Information of the Information of the I
SOHEDULES	€ Doy N	Ny IGAI Nanda 62 00 Nan Activade Nan T	0200 PM Offered By: KALDebi <b>7</b> 5,900	Charact By TCN Nodu 62 ₹ 5,900 BUy Nove

Learners can click on the "Buy Now" button to purchase the product. FAQs to check how the payment process takes place can be referred for the same.

Search Option — Learners can search the desired products through the search box.



Last Updated On: 6th August 2024

Audio Search — Products can also be searched using the audio search option.



• When the learner clicks on the Search by Voice option, the recording icon gets displayed as shown in the screenshot below,



• For example, the learner searches for the course – "*Excel Beyond Numbers*", then the audio search fetches the product and displays in the catalogue.

ICAI Digital Learning Hub		rch	۹ 🍨	
Home = Explore				
Browse By			Showing: beyond nu	mbers ×
CPE TYPE	+ POPULAR L	ATEST PRICE		
TYPE	+		-	
CATEGORY	+ Excel Beyond N		Excel Beyond Numb	iers
OFFERED BY	+			h
PRICE	+ Excel beyon	d 📃 🚽	Excel beyond	
SCHEDULES	+		Numbers	
	ONLINE COURSES	T I	SAFA / MRA/MOU	₩
	Having strong excel ski enhanced productivity	lls can contribute to your and professional growth	Having strong excel skills can enhanced productivity and pr	contribute to your ofessional growth
	1 Week Offered By : ICAI-Delhi		Only For - MRA/MOU/SAFA Le Offered By : ICAI-Delhi	earners
	FREE 4.16 📌		FREE	

Hubs

 Learners can search for courses based on the type of Product they wish to subscribe to, by clicking on the HUBS option as shown below,



• For Example, if a learner wishes to subscribe to a topic related to Direct Taxes, they can click on the Direct Taxes Hub to check the products available under it.



# Leaderboard Info

- Q80. How can I earn a badges?
- Ans. You can earn a badges on free eLearning Structured course also you can earn badges.
- Q81. Where can I check my CPE credits?
- Ans. You can check your earned CPE credits hours in your CPE dashboard. https://cpeapp.icai.org/member/login
- Q82. For which structured course can I earned badges?
- Ans. https://youtu.be/4L3kKO6Inzc

# ASSESSMENT

# **Face Authentication**

#### Q83. How to authenticate the face in DLH Portal?

**Ans.** Once your face is registered in DLH and approved, you can launch the batch and by clicking "Start" your authentication will be initiated.



For authentication in the Assessment course, the user shall ensure that his/her eyes is in line of sight of the webcam and blink his eye for Liveliness at least for 5 to 10 seconds with no picture in the background. On Successful authentication the user will be able to access the "Table of Contents"



- Q84. My face authentication is denied, I am getting the error "Access denied—Please contact the admin"
- Ans. Kindly try to authenticate after 10 to 15 mins

Re-try your authentication process and please note- "Authentication - is done with your eyes inline of sight of your webcam/camera and blink of the eye to complete"

And while Face authentication to start the Assessment course the user shall ensure that his/her eyes is in line of sight of the webcam and blink his eye for Liveliness and immediate authentication.



- Q85. My face authentication is denied, I am getting the error "No blink detected in 5 seconds/Only one person can be authenticated"
- Ans. Kindly try to authenticate after 10 to 15 mins

Re-try your authentication process and please note- "Authentication - is done with your eyes in- line of sight of your webcam/camera and blink of the eye to complete" And while Face authentication to start the Assessment course the user shall ensure that his/her eyes is in line of sight of the webcam and blink his eye for Liveliness and immediate authentication.



# **Face Registration**

Q86. Do I need a Web camera?

- Ans. Yes, you need an active web camera for registering the face.
- Q87. Do I need to upload my photo in SSP portal?
- Ans. Yes, you need to upload your photo in SSP portal
- Q88. How to upload my photo in SSP portal?
- Ans. Every Participant must ensure that they have their photo on their SSP dashboard (<u>https://eservices.icai.org/</u>). To upload your photo use the profile Edit form.(User Manual for Profile Change/Update for ICAI Member)



## Q89. How Do I register my Face in DLH portal?

Ans. Step1: After Clicking Launch in "My products" of <u>https://learning.icai.org/iDH/icai/</u>, you will be directed to face registration page. You may kindly click on "Click Here"







camera icon" and by following the guidelines specified in "View

Guidelines" Note: Allow your webcam/camera access to capture your live facial images



Step 3: After capturing five images click on check box and then click on "VALIDATE AND PROCEED"



Step 4: Please wait until the images are loaded

*Step 5:* Finally, you will be able to see the screen as given below Note : Once your Face registration is approved you will receive an E-mail , after 2-3 hours you can initiate face authentication



- Q90. How long will it take for face registration approval?
- Ans. You face registration will be approved within 1 or 2 working days.

# Launching The Assessment Module

- Q91. How to launch the Assessment Module?
- Ans. Step 1. Login in https://learning.icai.org/iDH/icai/
  - Step 2. Click on "My Products"

Step 3. Click on the respective Assessment course batch

Step 4. Then, click on under the Course

Step 5. Finally, Click on Launch Button

# Launching The Assessment

- Q92. How can I access the Table of contents?
- **Ans.** After Clicking Launch in "My products" of <u>https://learning.icai.org/iDH/icai/</u> and after face authentication, you will be automatically directed to "table of Contents". You can access the contents by clicking on each node on the Left Hand side of the content player as given below.



- Q93. How to launch the assessment?
- Ans. Step 1. In the "Table of Contents" window go to the node as indicated by your Course Organizer (For Ex: Test)

	ICAI Digital Learning Hub
	TABLE OF CONTENTS €
Step 2. Click on to "Plus icon"	to expand the node.
10	Al Digital Learning Hut
C	TABLE OF CONTENTS
0	(fest
	Sample Test
Step 3. Click on the Assessme	ent test scheduled (Ex: Sample Test)

Step 4. Finally you can click on launch assessment



- Q94. Can I launch the assessment at any time of the day?
- Ans. No, Assessment Test can be taken only in the specified timing

# **Technical Issues**

#### Q95. How to allow camera access in my system?

#### Ans. In Windows

- 1. Select Start > Settings > Privacy > Camera. In Allow access to the camera on this device, select Change and make sure Camera access for this device is turned on.
- 2. Then, allow apps access to your camera. In Camera settings, go to Allow apps to access your camera and make sure it's turned on.
- 3. Once you've allowed camera access to your apps, you can change the settings for each app. In Camera settings, go to Choose which Microsoft apps can access your camera, and turn on apps you want to use with it. For desktop apps, make sure that Allow desktop apps to access your camera is turned on.

#### In Mac

- 1. On your Mac, choose Apple men > System Preferences, click Security & Privacy, then click Privacy.
- 2. Select Camera.
- 3. Select the tick box next to an app to allow it to access your camera. Unselect the tick box to turn off access for that app.

If you turn off access for an app, you're asked to turn it on again the next time that app tries to use your camera.

#### Q96. How to set the screen resolution as 1024 x 720 or above?

#### Ans. In Windows OS

- 1. Open Screen Resolution by clicking the **Start** button, clicking **Control Panel**, and then, under **Appearance and Personalization**, clicking **Adjust screen resolution**.
- 2. Click the drop-down list next to **Resolution**, move the slider to the resolution you want, and then click **Apply**.
- 3. Click **Keep** to use the new resolution, or click **Revert** to go back to the previous resolution.

#### In Mac

- 1. On your Mac, choose Apple menu **C** > System Preferences, click Displays, then click Display.
- 2. Press and hold the Option key while you click Scaled to see additional resolutions for the second display.
- 3. Select a scaled resolution option for the second display.

#### Q97. How to update my browser?

#### Ans. To update Google Chrome:

- 1. On your computer, open Chrome.
- 2. At the top right, click More **.**
- 3. Click Update Google Chrome.
  - Important: If you can't find this button, you're on the latest version.
- 4. Click Relaunch.

To update Firefox

Step 1. Click the menu button E, click 
 Help and select About Firefox.

Step 2. The About Mozilla Firefox window opens. Firefox will check for updates and download them automatically.

Step 3. When the download is complete, click Restart to update Firefox.

To update Microsoft Edge

- 1. Click on the Main Menu button. First, make sure you are running **Microsoft Edge** and then click the Menu button in the top-right corner of the screen. ...
- 2. Hover over the "Help and Feedback" menu item. ...
- 3. Click "About Microsoft Edge" ...
- 4. Edge will automatically check for updates. ...
- 5. **Edge** is now up to date.

#### Q98. Is there any Browser configuration required for accessing the assessment?

Ans.

- Pop-Up should be allowed
- Cookie should be enabled
- Zoom level to be set as 100%

#### Q99. How to allow Pop-up in a browser?

- Ans. In Google Chrome
  - 1. On your computer, open Chrome.

Last Updated On: 6<sup>th</sup> August 2024

- 2. At the top right, click More **Settings**.
- 3. Under 'Privacy and security', click Site settings.
- 4. Click Pop-ups and redirects.
- 5. At the top, turn the setting to Allowed or Blocked.

#### In Mozilla Firefox

- 1. Click the menu button  $\equiv$  and select **Options**.
- 2. Select the Privacy & Security panel.
- Under the **Permissions** section, uncheck the box next to **Block pop-up windows** to disable the pop-up blocker altogether.

#### In Microsoft Edge

- 1. In the new Microsoft Edge , go to Settings and more > Settings > Site permissions.
- 2. Select **Pop-ups and redirects**.
- 3. Move the **Block** toggle to **On**.

#### Q100. How to allow Cookie in a browser?

#### Ans. In Google Chrome

- 1. On your computer, open Chrome.
- 2. At the top right, click More >> Settings.
- 3. Under "Privacy and security," click Site settings.
- 4. Click Cookies.
- 5. From here, you can:
  - Turn on cookies: Next to "Blocked," turn on the switch.
  - Turn off cookies: Turn off Allow sites to save and read cookie data.

#### In Mozilla Firefox

- 1. Click the menu button. ...
- 2. Select the Privacy & Security panel and go to the **Cookies** and Site Data section.
- 3. Make sure **Accept cookies** and site data from websites (recommended) is selected.

#### In Microsoft Edge

- Open Microsoft Edge, select Menu (3 dots icon on top right corner of the browser)
   > Settings > Site permissions > Cookies and site data
- 2. Turn on "Allow sites to save and read cookie data (recommended)" to unblock cookies

#### Q101. How to set zoom level as 100% in a browser?

#### Ans. In Google Chrome

- Click the three vertical dots in the top right of your Chrome browser. In this drop-down menu, click "Settings."
- Scroll down to the "Appearance" section. Open the "Page Zoom" drop-down menu and select the zoom setting that's best for you. You can also adjust Chrome's default font size in the dropdown menu just above Page Zoom. This will apply across all websites you visit in Chrome unless you've already set a specific zoom level for that site using the steps below.

#### In Mozilla Firefox

- Click the menu button is on the right. The customization menu will open and you will see the zoom controls at the top.
- Use the + button to zoom in, and the button to zoom out. The number in the middle is the current zoom level click it to reset the zoom to 100%. You can also see the current zoom level in the address bar:

#### In Microsoft Edge

- Launch the web browser, and then click the three horizontal dots in the top right. From ther e, select the "Settings" button.
- Now, click "Appearance." You can also type "Zoom" in the "Search Settings" box. Either way, click the "Zoom" drop-down menu and choose your desired zoom level. This zoom level will apply to all websites, except websites where you've already set an individual zoom level.

#### Q102. My assessment screen keeps on loading and I am unable to start my test?

Ans. Kindly check your internet connectivity. The recommended internet speed is 2mbps.

Q108. I couldn't log in in DLH https://learning.icai.org/?

Ans. Kindly send mail to elearning@icai.in

#### Q103. I couldn't proceed with my assessment as it is interrupted

Ans. The System records all the interruptions during the Assessment i.e. if the Assessment Console (Screen) is minimized or toggled (opening New Window/Tab) or special keys from the keyboard is pressed or Exit from the Assessment Console (Screen) is tried or Exam Page is refreshed, the Exam will be locked & automatically submitted and you will not be able to continue the Exam further in any circumstances.

Warning Dose X
A
Your Assessment is interrupted due to one of the following reasons:
1. You are trying to minimize OR toggle Assessment controle
2. You have pressed special keys from your keyboard which are not allowed during Assessment.
3. You have tried to move out of Assessment console which is not allowed.
4. You have tried to refresh the page.
All the interruptions during the Assessment are recorded if you exceed the number of allowed interruptions, your Assessment will be locked and can only be unlocked by Administrator. You can submit the attempt, to avoid Admin
Intervention and new attempt can be started
YOUR ASSESSMENT WINDOW WILL CLOSE DOWN IN
2 SECONDS
CLOCK TO RESUME
Ok

Kindly click on "OK" and do not toggle your window further

#### Q104. My assessment is locked, what should I do?

Ans. If your assessment is locked, Kindly contact the course administrator.

# **Assessment Result and Certificate Generation**

#### Q105. How to View Result in the Assessment Node?

Ans. In order to view the result of an Assessment, the following steps can be followed,

Step 1. Login in https://learning.icai.org/iDH/icai/

Step 2. Launch the Course Batch or Assessment Batch in which you have taken up the assessment.

#### Step 3. Click on the Assessment Node

TABLE OF CONTENTS	€	Interaction	Demo November 20	)21					6	=
CPF Sample Final Assessment 2/Hov21		< Final Assessm	ent 20Nov2021							X
+ Initramoni	_									
<ul> <li>Introduction</li> </ul>										
Sample		Total Marks	Pass Marks	Attempts 1 or 1	Available	180 Mins	Scheduled From 10 Nov 2021 03:22 PM	View Assessment Analysis	Launch	
Introduction		0.0	0.0	1-1			TO 31 Oct 2022 11:59 PM	At the End of Assessment		
* New Unit @										-
Assessment										
Final Assessment 20Nov2021		Attempted On	Attempted Duration (5) Time)	ubmission	Marks Obtair	ned	Status	Action		
<ul> <li>Sample quiz.</li> </ul>		10 Nov 2021 03:22 PM	231-42-21 Hrs(07.05 AM	n'	NA.	Sub	mitted for evaluation	14		

Step 4. Finally, you will be able to see the assessment result as in the below snapshot

			Demo November 20							-	
4	<	Final Assessmi	ent 20 Nov 2021								>
9. manutation											
<ul> <li>Introduction</li> </ul>		and the second second second									
Sample		10.0	5.0	Attempts rai	7 10 Min:	5 20 Nov 2021 075	43 AM	view Assessment Analysis	Already cleared assessment.		
Introduction					$\mathbf{V}$	31 Oct 2022 11:5	9 PM	At the End of Assessment			
<ul> <li>New Unit Ø</li> </ul>	-				<u>v</u>						-
<ul> <li>Assessment</li> </ul>	My A										
Final Assessment 20 Nov 2021	Atten	npted On	Attempted Duration (Sul Time)	bmission I	Marks Obtained	Status	Ac	tion			
Sample quit	20 No	v 2021 07:44 AM	0.0.51 Hrs[07:44 AM)		8.0/10/0	Pass	221				
	-										

# Q106. How to View Result in Certificate Generation Assignment?

Ans. Step 1. Login in https://learning.icai.org/iDH/icai/

Step 2. Launch the Course Batch or Assessment Batch in which you have taken up the assessment

#### Step 3. Click on the Result Node

TABLE OF CONTENTS	∈ 🦺						
Result	Result for Certificate C	ourse					
Ceruficate Course Click on the Result nodement					Click o View assignme view the result		
FAQ	Total Marks	Pass Marks	Attempts Available	Mode Of Submission	Due Date 15 Oct 2021 12:00 AM	View	
Mock Assessment     Zoom Meeting Link     for Mock     Assessment	:	55.0	101				
Zoom Meeting Link for Final Assessment							



Step 4. Click on View assignment to view the results

Last Updated On: 6th August 2024



#### Q107. I have added the course to my cart, and proceeded but Pay Now option is disabled, how to pay?

- **Ans.** The Address needs to be selected and then the Select and Update Address button has to be clicked to save the address even though the address is not changed. Once done, only then the proceed to payment button will get activated.
- Q108. How to access a Certificate/Refresher/ Webinar/Post Qualification course on the DLH?
- Ans. Step 1: Open the link https://learning.icai.org/iDH/icai/



Step 2: Click of	on the Login option		П
ICAI Digital Learning Hub	Search Q	Activate Code Sign	Up Login 🕌 🌑
Step 3: Enter t	he SSP credentials		
ICAI Digital Learning Hub	Search	۹.	Activate Code Sign Up Login 🏹 🛞
Catalogue → Product T	type v       HUBs v       ICA TV       Blogs       Live VCM       Structured CF         The Hub is undergoing an update;         Welcome to       Image: Structure of the structure	E Hours V FAQS or queries please mail on clearning@lcckin: Strengthen Your Accounting Skil Learn with Interactive Content Discover New Professional Insight Earn Structured CPE Hours	X Login to your account SRIVMRN@icaLorg
ŕ	Stay Sharp. Get ahea	d with Learning Products	Login Reset your password from SSP Portal only. ICAI Digital Learning Hub?

**Step 4:** Click "My Products" option to view all the subscribed courses. The learner can even search for the subscribed courses based on the type of course as shown below.

ICAI Digital L	earning Hub	Search								۹ 🔮		Activate Co	ode	ा - भू	٢
Catalogue 🗸	Product Type	~ ни	Bs ∽	ICAI TV	Blogs	Live VCM	Structured CPE Ho	ours 🗸	FAQs	My Dashboard					
					The Hub	is undergoir	ng an update, for qu	ueries plea	se mail or	elearning@icai.	in				
My Products	All Active Products	(108)	My Wishlist (	(0)											
Transactions	All Products All Products	×	Sort by	Recently Subs	scribed 🗸							Search for a product			Q
Progress	Online Courses E-Journal Refresher Courses		1İCS 2 Weeks								X	iew Product Detail	L	EARNING ACTIVIT	ries edback
	Certificate Courses Community Virtual Coaching Cla	sses	thics Batch	1										0 Completed	Se Fe
	HUBs Webcast SAFA / MRA/MOU		Cor	ntinue										0.10 Learning Time Spen	it
	Post Qualification Co Assessments Quick E-Referencer LIVE VCM / Webinar Events	ourses	/iew	th 2 PM to 8 PM	A at Rnest Ba	nquet, Thane						Launch		ACHIEVEMENTS	5

 OTHER ACTIVE PRODUCTS

 Image: Second state of the second state

Step 5: The learners can click on the Launch button to launch the course.

On clicking the three vertical dots, learners can also view the product details, rate the product, visit the microsite for more details and pin the product.

**Step 6:** You may click on any topic under "Table of Contents" to view it. It can be expanded by clicking on plus icon on the left panel

2	<ul> <li>O TABLE OF CONTENTS ←</li> <li>Overview of Code and Corporate Insolvency Resolution Process</li> <li>Day 1</li> <li>Day 1-Study Maternal</li> <li>Day 1- Faculty Feedback</li> <li>Day 1- Recording</li> </ul>	👔 Str	uctured_CIBC_0	Certificat	
	<ul> <li>Overview of Code and Corporate</li> </ul>		Day 1		
~	Insolvency Resolution Process		😢 Ir	iteraction Sum	mary :
	🔹 Day 1		0	verview of Code	and Corpo
	<ul> <li>Day 1-Study</li> <li>Material</li> </ul>				
	<ul> <li>Day 1- Faculty</li> <li>Feedback</li> </ul>		TODAY 0		PAST 0
	Day 1- Recording				
	⊖ Liquidation				

#### Q109. Who can access the courses/materials/webinars on the Digital Learning Hub?

**Ans.** All ICAI Members and Students can access using their SSP login credentials. Other stakeholders can access content on receipt of approval by your Professional/Accounting Body and Login credentials shared by ICAI to access a course/publication/study material.

Q110. Steps for Accessing LIVE VCM/Webinars for Members. Ans. Step1: Visit https://learning.icai.org/iDH/icai/ for accessing DLH



Step2: Click on the Live VCM blinking option to access the webcast channels available.

ICAI Search		۹. ا	Activate Code Sign Up Login 🦕 🍥 Î
Catalogue 🗸 🛛 Product Type 🗸 🛛 HUB	Bs ✓ ICAI TV Blogs Live VCM	Structured CPE Hours 🗸 🛛 FAQs	
	The Hub is undergoing an update, f	pr queries please mail on elearning@icai.	in
Welcome to	arning Hub	<ul> <li>Strengthen Your Accounting S</li> <li>Learn with Interactive Content</li> <li>Discover New Professional Insig</li> <li>Earn Structured CPE Hours</li> </ul>	kills Ints
Your new kno	wledge sharing hub!	0	2 2
Sta	ay Sharp. Get ahead	d with Learning Pr	oducts

Step3: User can subscribe the current and upcoming Live VCM /Webinar from the listed subscribe channel

ICAI Digital Learn	ing Hub Search	۹.	Activate Code Sign Up	Login	۲
	The Hub is undergoing an update, for	r queries please mail on ele	earning@icai.in		
The LIVE V members	About LIVE VCM / Web MWebinar Channel would enable the ICAI Members to be able to view the LIV an view the same seamlessly and conveniently without any hassles Live VCM/Webinar	vinar Channels VE streaming of the Virtual CPE Schedule	E Meetings scheduled by the Committee. The		edback
S.No	Topics	Date and Time	Subscribe Channel		٩ ٩
1	Virtual CPE Meeting (VCM) on "Understanding the new way of e-filing for LLP on MCA21 Version-3 portal	2nd March, 2022 at 3:00 PM to 5:00 PM	Corporate Laws & Corporate Governance Committee		
2	Live Webcast on "Use of Technology in conducting Quality Audits	25th February, 2022 (Friday) at 3:00 PM	Quality Review Board		
3	Live Webcast on "Good Governance System in Government Transparency & Accountability in Government Financial Reporting & Management	23th February, 2022 at 11:00 AM to 1:00 PM	Committee on Public and Government Financial Management		

**Step4:** On, Clicking the LIVE VCM option, list of channels will be shown. Click on the "Subscribe Now" option to subscribe to the LIVE VCMs/Webinars of the Committee under that Channel.

Last Updated On: 6th August 2024



Step 5: Then, Enter your SSP credentials to Login

	The Hub is und	largoing an undate for	r queries please mail on (			
3	Live Webcast on "Good Governance System in Govern Accountability in Government Financial Reporting & M	ment Transparency & lanagement	23th February, 2022 at 11:00 AM to 1:00 PM	Committee or Government F		
		Show More			Login to your account	
					SRN/MRN@icai.org	
		Search	Channels 🔻		Password	Ь
	UVE VCM/Webicar				Remember Me	
	Accounting Standards	CAPACITY BUILDING		MEMBI ENTREI AND PL	Login	
	LIVE VCM/Webinar Accounting Channel	LIVE VCM/W Building Ch	lebinar Capacity annel	LIVE	Reset your password from SS	P Portal onl
	ICAI-Delhi	ICAI-Delhi		ICAI-D	ICAI Digital Learning H	ub?

Step 6: After login, below given message gets displayed. Click on the confirm button



Step 7: Click on the launch Button to launch the LIVE VCM/Webinar

Last Updated On: 6th August 2024



**Step 8:** On clicking the Launch button, you will be able to see the Table of Contents, then you must click on the respective VCM/Webinar Topic under Table of Contents.

ICAI Digital Learning Hub				
$$ TABLE OF CONTENTS $\leftarrow$	Live_VCM_CMP_ Channel		-	
Virtual CPE Meeting (VCM) on Residency and POEM in International Taxation and Consolidated Financial	<ul> <li>Control CPE Meeting (VCM) on Residency and POEM in</li> <li>Topic: Virtual CPE Meeting (VCM) on Residency and POEM in International Taxation and Consolidate Statements and AS 110 t Nov 2021</li> </ul>	ark As Read d Financ	) 🖪	>
Sutements Ind AS 110 1 Nov 2021 Session 6 Feedback Session 6 Feedback Session 6 Feedback Virtual CPE Meeting (VCM) on Understanding of Investigative and Forensic Accounting and Audit and Recent Changes and Additional Disclosures in Schedule 8 Nov 2021 Virtual CPE Meeting Michael	Date & Time: 1 <sup>th</sup> November 2021 at 3:30 PM to 5:30 PM Webcast Channel: Committee for Members in Practice (CMP)			

Step 9: On clicking the respective course node, VCM streaming will be displayed.

