

FAQs on Coaching Classes

Q1. Is the Board of Studies offering live virtual classes at all levels?

Ans. Yes, Board of Studies offers live virtual classes of Foundation, Intermediate and Final level.

Q2. Where can I find the Live Virtual Classes? What are the various options to join the live virtual classes?

Ans. Students can join after login the Live Virtual Classes at BoS knowledge portal link <https://boslive.icai.org/> with their student registration number and date of birth updated as per Self Service Portal (SSP) records. OTP will be received on Mobile No. registered with SSP. Enter the OTP received and click on submit. Please note do not press enter button after enter OTP otherwise OTP will be invalid

Students can also download ICAI BOS mobile app from google (<https://cutt.ly/tmpGroW>) and apple play store (<https://apple.co/3ASDM9v>) and avail the benefits of free live virtual classes and enhance their knowledge and learning skills.

Q3. While trying to login in the BoS knowledge portal it is showing data is not matching. How can I login?

Ans. Students have to fill their correct – Student Registration Number and the Date of Birth as recorded in the Students Service Portal (SSP) so that validation can be done and, thereafter, only student will be allowed to enter in the BoS knowledge portal.

Q4. In spite of filling my details correctly, I am unable to Login. How can I proceed ahead?

Ans. Try one more time and, if not able to do, send your error message with screen shot at 1-bosmobileapp@icai.in or call at 0120-3876898.

Q5. While doing login whether I have to mention 10 digits registration number.

Ans. Students have to enter his/her 10-digit Student Registration Number with combination of NRO/SRO/ERO/WRO/CRO and remaining 7-digit starting with zero (0). There is no requirement of @icai.in/org after 10 digit Registration Number.

Q6. What is FRO, mentioned in Registration Number?

Ans. The abbreviation of FRO is Foreign Regional Office. Like NRO/SRO/ERO etc., for foreign students, it is prefixed with their student's registration number. OTP will received on your SSP Registered E-Mail ID while login BoS Knowledge Portal/Mobile App

Q7. I am Direct Entry Student and having Provisional registration number. How can I login as I do not have student registration number.

Ans. Till the time registration is confirmed by Self Service Portal (SSP), such students can view the recorded lectures of current and previous batch from YouTube (<https://youtube.com/c/IcaiOrgtube/>).

Q8. Do we have to wait for the confirmation after course conversion or revalidation for login in BoS knowledge portal?

Ans. No. students can login with their Student Registration Number and Date of Birth as recorded in the SSP portal.

Q9. I am Intermediate student and after login I have noticed that I cannot see any other contents relating to Foundation or Final Course. Whether Intermediate students can view other course contents.

Ans. BoS knowledge portal is course specific. In other words, Foundation course students can only view the

lectures, recorded lectures, study material, mock test, etc. of Foundation Course only. Likewise – Intermediate students can view Intermediate related material and Final Course students can only see Final course related lectures, study material, etc.

Q10. How can I download Faculty Notes and Assignments as the files are not downloading in my system. What should I do?

Ans. You are required to login BoS knowledge portal and go to heading "Download Notes and Assignment". After clicking on heading particular notes or assignment, the same by default will be downloaded and saved in your system.

Alternatively, you can download mobile app "ICAI BoS" from Google and Apple play store and see heading Live Virtual Classes and access the Download Note and Assignment Option.

Q11. Where can I download the schedule of Live Virtual Classes of current batch?

Ans. Students can download the classes schedule either from BoS knowledge portal or ICAI BOS mobile app at their respective heading. Board of Studies is updating schedule every month in advance, and you will get notification for the same through mobile App for regular updates if any.

Q12. While attending the Live Virtual Classes how can I clarify my doubts?

Ans. After login in BoS knowledge portal student may ask their queries through query box in live session only. Faculty answer their queries during the live session itself or use "Ask Your Query" feature in mobile app raising subject specific query and get reply with in 72 working hours after raising the query. Moreover, Faculty are assessing students conceptual understanding from the MCQ based test on the topic and in the next class are removing their doubts first and then teaching next topic.

Q13. How can I view the last batch Foundation/Intermediate/Final course lectures of Live Classes?

Ans. For viewing the previous batch lectures of Foundation/ Intermediate/Final Course student can visit at <https://boslive.icai.org/> after login students can view the previous batch (May/Nov) recorded lectures and their respective notes.

Students may also see the previous batch recorded lectures in ICAI BoS mobile app in respective heading or ICAI CA tube (<https://youtube.com/c/IcaiOrgtube/>)

Q14. Where can I see the latest announcement of BoS and Exam?

Ans. Students can see the latest announcements at the Bos knowledge portal page below (scrolling down) of BoS and Exam announcement at link <https://boslive.icai.org/> or mobile app in announcement section.

Q15. To whom I can send my complaint on any issue relating to BoS knowledge portal?

Ans. Students are advised before sending his/her complaint, please first read out FAQs and then send the complaint, if required at bosmobileapp@icai.in